

Case study



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# SAP Rollout for an International Self-service Retailer

The Customer Achieves Standardization and Higher Cost Savings on Support

Client: International Leader in Retail and Wholesale

Industry: Retail

Location: Ukraine

Employees: 200 000+

## Our customer

An international leader in self-service retail and wholesale.

## Business Challenge

- As a part of a global worldwide rollout, the company needed to implement SAP ERP Global Template for 30+ Ukrainian locations and 800 users.
- They also needed to implement and localize SAP HR and SAP PY in accordance with the local laws.
- Although customized, the system needed to be fully integrated into the global SAP system with a full-scale support.

## How we helped

- Implemented a Global SAP ERP Template for the Ukrainian branch of the international self-service wholesaler.
- Daily level 1 and 2 support of the SAP end-users
- Other SAP ERP, SAP HR and SAP PY developments and assistance
- Ukrainian module customization

## Business Value

- Successful migration from the Local to Group SAP environment
- Implementation of the Ukrainian Accounting and Tax standards within the global system
- Reduced costs by moving from in-house SAP support to the local support
- Saved resources due to implementation of a customized Cash Journal add-on.

## Technologies

SAP ERP EHP7

FI

AA

CO

MM

XI

HR

PY

Mirror Tool

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