

CASE STUDY

infopulse



Infopulse Enhances WEB Content Accessibility for a Financial Service Company to pass Certification

Client: A financial sector company

Industry: Financial Services

Location: Ireland

CLIENT BACKGROUND

We were approached by a financial service organization, with a request to improve one of their existing solutions to comply with the Web Content Accessibility Guidelines (WCAG) and related standards.

BUSINESS CHALLENGE

The challenge was modifying the existing front-end part in a very tight timeframe without affecting product's intended functionality and features, testing the modified product for consistency and compliance under conditions of limited application of automated tools.

SOLUTION

To meet the timeframe, Infopulse organized a very fast start providing a team of Project Manager, Solution Architect, Senior Developer, 3 Middle Developers, and Manual QA.

Taking **WCAG 2.1** as the target standard, the team amended design and code accordingly, with testing focused on accessibility requirements.

To cover all possible cases and mitigate test automation risks, the team decided to engage manual testing to check semantic structure, navigation, titles, headings, hyperlinks, tables, and forms for consistency, proper labelling and attributes. The interactive elements, e.g. page zooming, keyboard controls, modal windows, timeouts, etc., were also checked manually to ensure they are accessible to all visitors.

TECHNOLOGIES

.NET

BUSINESS VALUE

Online application enabling customer's clients to have access to provided financial services in compliance with the industry standards, preparedness for formal WCAG certification.

Delivered services:

- Architecture and design
- Software development
- Testing focused on accessibility requirements



ABOUT INFOPULSE

Infopulse, part of the leading Nordic digital services company TietoEVRY, is an international vendor of services in the areas of Software R&D, Application Management, Cloud & IT Operations, and Cybersecurity to SMEs and Fortune 100 companies across the globe. Founded in 1991, the company has a team of over 2,000 professionals and is represented in 11 countries across Europe and North America. Infopulse is trusted by many established brands, such as BICS, Bosch, British American Tobacco, Citrix, Credit Agricole, ING Bank, Gorenje, METRO Cash & Carry, Microsoft, Mondelēz, OTP Bank, Raiffeisen Bank Aval, SAP, UkrSibbank BNP Paribas Group, VEON, Vodafone, and others.

For more information, please visit

www.infopulse.com

CONTACT US

📞 UA: +38 (044) 585-25-00 | DE: +49 (3222) 109-52-35 ✉️ info@infopulse.com
USA: +1 (888) 339-75-56 | UK: +44 (8455) 280-080

FOLLOW US

